



PORT HURON

DOING WHAT'S BEST.®

# 2020 ANNUAL REPORT

McLaren  
PORT HURON

## WELCOME TO 3 SOUTH

DATE:

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351				360-358		369		Katie	83625		
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## KEY ACCOMPLISHMENTS & WHAT LIES AHEAD

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### 2020: A CHALLENGING, YET SUCCESSFUL YEAR

Despite challenges like we have never seen, the team at McLaren Port Huron rallied together to continue the 115-year tradition of providing incredible care to the community.

The onset of COVID-19 in March changed us all – we cared for more than 500 COVID patients in the hospital (and countless more who came to the Emergency Room), and while the virus was spreading through the community, our team wasn't immune. The teamwork, resilience and innovation demonstrated was nothing short of amazing – the definition of the phrase "Health Care Heroes."

Despite all the challenges that COVID-19 brought, the team at McLaren Port Huron accomplished many great things in 2020:

- Near completion of the five-year facility master plan. The opening of the James C. Acheson Heart and Vascular Center this summer marked a significant milestone. In the coming year, the project will conclude with the fourth cardiac cath lab and additional classrooms opening in the hospital.

- The team earned many designations, accreditations and awards, including:
  - Leapfrog A grade for patient safety
  - Healthgrades 2020 Patient Safety Excellence Award
  - U.S. News & World Report designation as a high performing hospital in heart failure and COPD
- New services and programs were added, including a minimally invasive spine program that brings innovative approaches for back surgery to the Blue Water Area.

As we look forward to 2021, I'm confident the team will lean on the experiences and learnings from the challenges in 2020 and build on those successes. This team will continue to save lives and help individuals who need access to excellent, comprehensive health care right here in our community.

As my tenure as Board Chairwoman comes to a close, I thank you for continuing to choose McLaren Port Huron for your health care needs. It has been an immense honor to serve this community.

Mona Armstrong | Chairwoman  
McLaren Port Huron Board of Trustees



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### 2021: WHAT LIES AHEAD

As we look forward to a new year, we're focused on navigating our way out of the COVID crisis and forging a new path forward. Our team will continue to strive to improve the quality of care we provide to the community; enhance the positive, team-driven culture we have at McLaren Port Huron; refine and improve our performance to be efficient and effective; and importantly, do what's best for our community and each other.

As we build on the accolades and accomplishments earned over the years as the largest employer and most preferred health care provider in the region, the expertise and compassionate care our team is known for will continue to set us up for success. By expanding access to care and adding new technology and services, we're striving to reduce the need for members of our community to travel elsewhere to get

high quality care. Whether it's new treatments or innovative approaches to minimally invasive surgery, you'll find the best medical care is available, right here at home.

I'm grateful to the team at McLaren Port Huron for all of their hard work and perseverance through an incredibly challenging, though rewarding, year. We're looking forward to a strong and healthy 2021, working together to achieve our mission by living our values of compassion, excellence and integrity every day.

Eric Cecava, MBA | President & CEO  
McLaren Port Huron



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## OUR HEALTH CARE PROVIDERS

### MEDICAL STAFF LEADERSHIP

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**MEDICAL REVIEW:** Beau Dowden, MD

#### QUALITY COUNCIL AND

**INFECTION PREVENTION:** John Brooks, MD

**CREDENTIALS:** David Tracy, MD

**TRAUMA PROGRAM:** Zubin Bhesania, MD

### LIAISONS

**CME AND TRANSFUSION:** Anup Lal, MD

**MEDICAL RECORDS:** Kathleen Fabian, DO

**UTILIZATION REVIEW:** Edmond Fitzgerald, Jr., MD

### CHIEF MEDICAL

#### INFORMATION OFFICER

Sara Liter-Kuester, DO

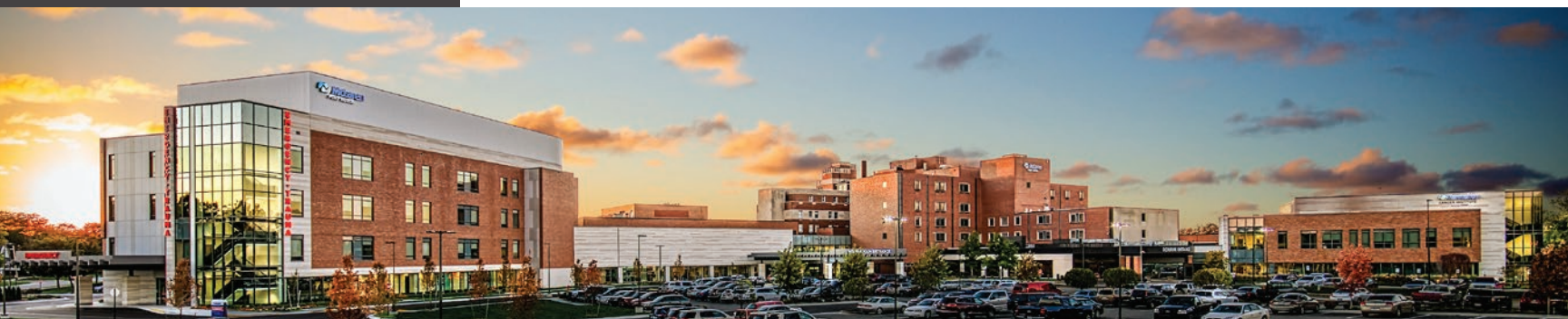
### MEMBERS-AT-LARGE

Saurabh Gandhi, DO

Erica DiCicco, DO



PORT HURON



# SUPPORTING A HEALTHY COMMUNITY

October 2019 - September 2020

## McLAREN PORT HURON'S ROLE IN THE COMMUNITY

### HOSPITAL:

- 1,294 employees
- \$85,407,600 in total payroll
- \$370,930 in payroll taxes to the City of Port Huron
- \$6,798,989 to purchases in St. Clair County
- \$2,949,694 (gross) provided as charity care
- \$34,721,402 (gross) for services not reimbursed by insurer or patient

### MARWOOD NURSING & REHAB:

- 327 employees
- \$13,785,530 in total payroll
- \$77,422 in payroll taxes to the City of Port Huron
- \$1,386,986 to purchases in St. Clair County

### PATIENT VISITS - HOSPITAL

- 10,726 adult admissions
- 978 births
- 5,566 surgeries and surgical procedures
- 40,007 Emergency Center visits
- 184,519 outpatient visits (excluding EC)

### MARWOOD RESIDENT VOLUME

- 77,647 total resident days
- 84% of resident days represents care to the indigent and elderly population of the community through Medicaid and Medicare programs

# COMMUNITY BENEFIT BY THE NUMBERS

## EMPLOYEE CONTRIBUTIONS TO THE COMMUNITY

- \$19,982 raised for United Way
- Employees donated \$3,845 and 5 pallets of fall vegetables to Mid-City Nutrition and the Blue Water Community Food Depot.
- Raised \$24,971 and aided 26 employees in need through the Employees That Care donor club
- More than 133 residents from Marwood, Regency, and Medilodge nursing homes were adopted by employees to help ensure a happier holiday through the Christmas Angel program

## SCREENINGS (Number of participants)

- Hearing screenings (10)
- Heart & Vascular Screenings (68)

## SUPPORT GROUPS (Number of participants)

- Alzheimer's Caregivers (17)
- Parkinson's (60)
- Beauty & Healing (9)
- Wig Consultations (21)
- Stroke (20)
- Diabetes Amputee Support Group (10)
- Bariatrics (35)
- Heart to Heart participants (40)

## EVENTS (Number of participants)

- Foundation Women's Program: Lexington (34)
- Foundation Women's Program: Marysville (52)

## PROGRAMS (Number of participants)

- Fresh Start to Quit Smoking (7)
- Savvy Senior Series (71)
- Medicare counseling partnering with Michigan Medicare & Medicaid Assistance Program (56)
- Alzheimer's programs partnering with Alzheimer's Association of Greater MI (32)
- CPR for Seniors (13)
- Women & Children's Advisory Board (27)
- Financial education and planning with Foundation (55)
- Breast Cancer Education Program (36)
- Bio Med Students - SC4 Tour (440)
- Path for Chronic Pain (36)
- Veteran's Appreciation Luncheon (100)
- Diabetes Care (18)
- Health Fair at BTM (38)
- Healthy Teen Day (130)
- Childbirth Education (48)

## McLAREN PORT HURON RECEIVES PRESTIGIOUS LUDWIG COMMUNITY BENEFIT AWARD

The Michigan Health & Hospital Association honored McLaren Port Huron with its annual Ludwig Community Benefit Award, which recognizes member organizations that deeply involved in collaborative programs to improve the health and well-being of area residents.

McLaren Port Huron was recognized for the partnership with Port Huron Area School District to form the Biomedical Science Partnership, which reinforces the importance of healthy lifestyles while strengthening the potential for high school students to choose careers in health care.

Nearly 400 students enrolled in the program, which included onsite tours of hospital departments to introduce students to the health care environment; in-class presentations from clinical professionals; and participation in developing an interactive heart health activity for the Children's Fun & Fitness Festival.





McLaren Port Huron Foundation's mission is to create opportunities to inspire generosity and connect with our community. We've been comforted, encouraged and humbled by the outpouring of support in 2020. Remarkable people, organizations, community groups, small businesses and corporations all stepped up to help us fulfill our mission. The Foundation continued to work through these uncertain times to serve hospital staff, patients and the community in the best way possible.

Thanks to the generosity of the members of McLaren Port Huron Foundation's Cornerstone Club, proceeds from the 2020 annual golf classic and Dr. James C. Acheson, we were able to purchase/replace much needed items for the Miriam F. Acheson Family Birthplace. This included updating the unit with new flooring and nurse's station, as well as purchasing equipment such as new bassinets designed specifically for the hospital.

Although we scaled back the 32nd Annual Festival of Trees, the community responded and overwhelmed us with their support. Funds raised were used to purchase an endobronchial ultrasound bronchoscopy (known as EBUS), giving physicians the ability to diagnose and treat lung cancer at an earlier stage, offering patients a higher likelihood that treatment will be successful.



PORT HURON FOUNDATION

*Generosity Heals*

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TREASURER

Bridget Sholtis

As Marwood continues to adjust to the ever-changing regulations and requirements due to the COVID pandemic, the facility received an overall five-star rating for excellence in Health Inspections, Staffing, and Quality Measures in September. The Quality Measures offer information about how well nursing homes are caring for their residents' physical and clinical needs, as determined by the Centers for Medicare and Medicaid Services (CMS).

In March of 2020, Marwood was forced to make significant changes to the way care and service was delivered due to COVID-19. The pandemic presented many challenges to staffing and occupancy, altering the way care was provided to the residents. From new screening protocols to limitations on visitors in the facility, the modifications were key factors in limiting the spread of COVID among staff and residents.

Marwood continues to adapt to the continuously developing guidelines established by CMS and the Centers for Disease Control (CDC). Despite a reduction in occupancy, the team is working to consolidate and improve efficiency and financial performance, while providing the excellent care and service Marwood is known for.



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Eric Cecava, MBA

## OUR MISSION

McLaren Health Care, through its subsidiaries, will be the best value in health care as defined by quality outcomes and cost.

## OUR VALUES

COMPASSION – Expressing genuine care and concern

EXCELLENCE – Creating exceptional experiences and results

INTEGRITY – Practicing personal honesty that creates trust



DOING WHAT'S BEST.®

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